

# Wastewater Rate Analysis 2016

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### **SECTION I: STUDY PURPOSE**

Arizona Revised Statutes § 9-240(B)(5) and (6) authorizes the Town Council, of the Town of Superior, to construct and maintain sewer facilities within the Town's corporate limits.

The purpose of this report is to summarize the findings and recommendations related to the analysis for updating the Town of Superior's sewer rates.

The management and administration of a wastewater utility as an enterprise fund, requires a financial structure of which user fees, rates and charges are assessed to offset operational, capital and debt service expenses. To adequately manage sewer enterprises, the wastewater user fees, rates, and charges must be sufficient to develop revenues which exceed annual operational, capital and debt service expenses by, at least, twenty percent (20%). Revenues exceeding annual operational, capital and debt service expenses are retained by the enterprise fund for the development and maintenance of a capital reserve fund, which provides contingency funding for system improvements, emergency needs, and rate stabilization; and a debt service reserve fund, which should, at minimum, provide contingency payment for one year's worth of debt service. This is a standard condition required by most lenders or financing organizations.

The Town's wastewater facilities require significant, and long delayed maintenance and capital improvements. The Town's wastewater facilities are permitted by the Arizona Department of Environmental Quality to treat wastewater flows up to 140,000 gallons per day. Current usage is significantly below that average daily wastewater flows. However, based upon the long delayed system improvements, and nonexistent capital reserve fund, the Town is in jeopardy of catastrophic failure unless immediate action is taken to establish a user fee, rate and charges structure which will meet the requirements described previously. Town administration reports the need for one million, two hundred thousand dollars (\$1.2M) in immediate improvements. Since there is no reserve funding, a review of the current financial structure is required. Based upon that review, adjustments will be required to avoid catastrophic system failure.

Currently, the Town's wastewater user's rates, fees and charges fail to generate sufficient revenue to offset current operational, capital, and debt service expenses. Therefore, the Town proposes to increase wastewater user fees, rates, and charges, as more fully described in this report, to support the wastewater operational, capital and debt service expenses.

### **SECTION II: FINANCIAL STATUS**

For extended years, the Town has failed to complete annual financial audits and have failed to establish a uniform mechanism for development of user fees, capital funds, and debt service funds. As such, this report is focused on the preceding three (3) fiscal years - 2014-2016. The 2014-2016 financial recordings reflect the most current and verifiable revenue and expense fund totals. The following charts demonstrate the financial reports for FY2014-2016:

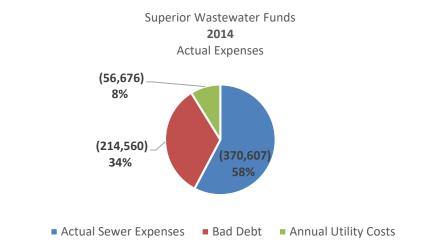
Fiscal Year 2014	\$
Total all Town Revenues	5,728,241.00
Total Enterprise Fund Revenues	2,026,450.00
Total Sewer Actual Revenue	312,000.00
Includes Interfund Transfer (#\$34K), Dumping Fees (\$ 0), Company Payments (\$80,986)	
Actual Sewer Expenses	(370,607.00)
Bad Debt	(214,560.00)
Total Fund actual	(273,167.00)

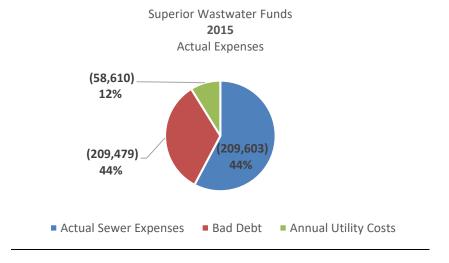
Fiscal Year 2015	
Total all Town Revenues	7,096,711.00
Total Enterprise Fund Revenues	1,505,000.00
Total Sewer Actual Revenue	573,624.00
Includes Interfund Transfer (\$300K	
grant), Dumping Fees (\$65,555),	
Company Payments (\$117,943)	
Actual Sewer Expenses	(209,603.00)
Bad Debt	(209,479.00)
Total Fund actual	154,542.00

Fiscal Year 2016	
Total all Town Revenues	7,353,003.00
Total Enterprise Fund Revenues	1,405,900.00
Total Sewer Actual Revenue	264,003.00
Includes Interfund Transfer (\$34K), Dumping Fees (\$86,693), Company Payments (\$76,963)	
Actual Sewer Expenses	(232,021.00)
Bad Debt	(223,462.00)
Total Fund actual	(191,480.00)

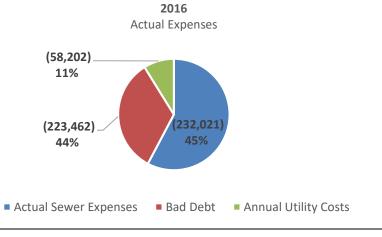
### Wastewater Fund Balances / Last three (3) years:

2014 ending	(\$273,167)
2015 ending	\$154,542
2016 ending	(\$191,480)
Balance	(\$310.105)





**Superior Wastewater Funds** 



As is evident, tolerance of bad debt is financially hazardous and is extreme. In most cases, tolerable bad debt loss is no more than 6% of the annual losses/expenses. In the same three-year period, bad debt accounted for the following percent of loss:

- The 2014 bad debt is 34% of the wastewater actual expenses
- o The 2015 bad debt is **44%** of the wastewater actual expenses.
- The 2016 bad debt is 44% of the wastewater actual expenses

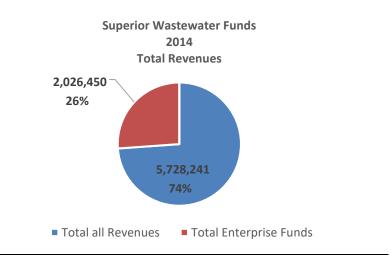
If the goal of tolerating no more than 6% bad debt loss for each year was met, the fund balance would be significantly improved, as shown in the following chart comparing only a 6% loss to the same three-year period:

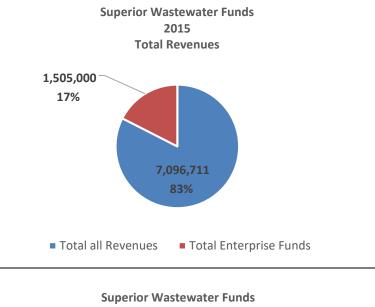
<u>FY</u>	Total Revenue	Total loss (6%)	Potential Fund balance
2014 2015 2016	\$312,000 \$573,624 \$264,003	(\$392,842) (\$222,179) (\$245,942)	(\$80,842) \$351,445 \$18,061 AL <b>\$288,664</b>
		Diff	ference \$598,769

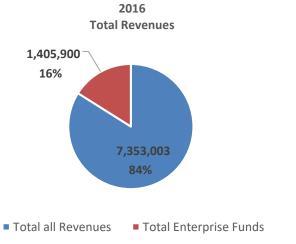
As demonstrated, the Town must reduce tolerance of bad debt losses immediately. The Town does not provide a potable water system which creates a level of difficulty in enforcement of bad debtor collection. However, standard procedures for delinquent collection is paramount to reduce the rising level of bad debt.

It is preferable that system users pay their full share for the service provided. A public awareness campaign can improve user understanding of the system status and the need for financial improvement.

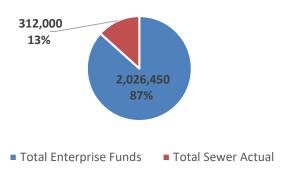
Undesirable methods for collection of bad debt include collection services, credit reporting agencies, and public notification of delinquencies. Each of these separately, or combined, have been found to be an effective tool in many instances.



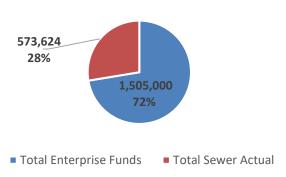




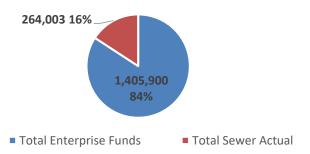
Superior Wastewater Funds
2014
Total Enterprise Revenue



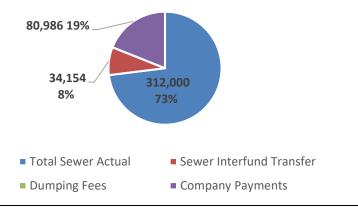
Superior Wastewater Funds
2015
Total Enterprise Revenue

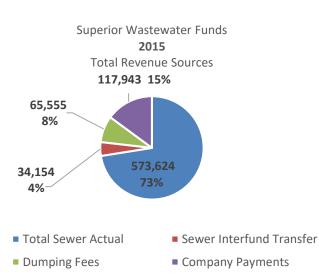


Superior Wastewater Funds
2016
Total Enterprise Revenue

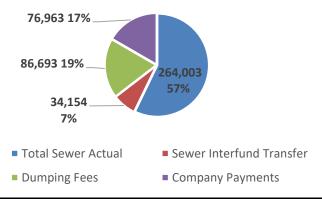


Superior Wastewater Funds **2014** Total Sewer Revenue Sources





Superior Wastewater Funds **2016** Total Sewer Revenue Sources



### SECTION III: 40 YEAR COMPARISON

The Town is unable to identify the date of the increase of rates to the current \$13 per month. However, the Town was able to identify that wastewater rates in 1976 were \$10 per month. This indicates only a 30% increase adjustment to user rates over a 40-year span.

It is well known that costs for services have increased dramatically over the last 40 years, as the following chart shows:

## Cost Of Living in the United States 1975 vs 2015

Good or Service	1975 Cost	1975 Cost (In 2015 Money)	Cost 2015
New House <sup>1</sup>	\$48,000	\$209,417	\$270,200
Median Income	\$12,686	\$55,347	\$51,759
New Car	\$3,800	\$16,578	\$31,252
Minimum Wage	\$2.10/hour	\$9.16/hour	\$8.25/hour
Public College <sup>2</sup>	\$1,819	\$7,938	\$18,943
Private College <sup>2</sup>	\$3,776	\$16,475	\$42,419
Movie Ticket	\$2.03	\$8.86	\$8.17
Gasoline	\$0.59/gallon	\$2.57/gallon	\$2.38/gallon
Postage Stamp	\$0.13	\$0.57	\$0.49
Sugar	\$0.65/5 pounds	\$2.84/5 pounds	\$3.25/5 pounds
Milk	\$1.65/gallon	\$7.20/gallon	\$3.49/gallon
Coffee	\$1.12/pound	\$4.89/pound	\$4.91/pound
Eggs	\$0.84/dozen	\$3.66/dozen	\$2.08/dozen
Bread	\$0.28/pound	\$1.22/pound	\$1.43/pound

Source: David Stockman http://www.mybudget360.com

Between 1975 and 2016, the U.S. dollar experienced inflation of 443.83%

It is unreasonable to expect the Town to raise rates by 443.83% immediately, so lesser rate amounts will be recommended. However, the adjustments recommended should be revisited in the fifth year after implementation of the adjustments. The Town's lack of a progressive user fee schedule, over four decades, must be corrected.

<sup>\* (</sup>Bureau of Labor Statistic's annual Consumer Price Index), http://www.in2013dollars.com.

### SECTION IV: SYSTEM USER RATES STATEWIDE

The Arizona Department of Environmental Quality maintains annual data for all wastewater systems within Arizona. The data identifies, among various components, the monthly user base rate. The data report indicates the following:

Number of systems	User Category	Statewide average
131	Residential	\$30.98 p/mo.
126	Commercial	\$48.18 p/mo.
Superior current	Residential	\$13 p/mo.
	Commercial	\$13 p/mo.

### **SECTION V: SYSTEM USER RATES COMPARATIVE**

Within the ADEQ data report, a comparison of user fees was made among similar wastewater systems to that with the Town of Superior. The data report provides the following:

Number of systems	User Category	Comparable average
15	Residential	\$28.82 p/mo.
14	Commercial	\$36.09 p/mo.
Superior current	Residential	\$13 p/mo.
	Commercial	\$13 p/mo.

The community wastewater systems compared were:

Bisbee, Clifton, Duncan, Fredonia, Gila Bend, Hayden, Jerome, Kearny, Mammoth, Miami, Patagonia, Superior, Tombstone, Williams, Winkelman.

### SECTION VI: OPTIONS

Option #1, Do nothing.

Immediate impact: NO SYSTEM IMPROVEMENT

Category:	Current (\$ p/mo.)	Increase (%)	Avg. accts	Revenue (\$ p/mo.)	Revenue (\$ p/mo.)
Residential	13	Ò%	1179	`\$ 156 ´	\$ 183,924
Commercial	13	0%	11	\$ 143	\$ 1,716
Industrial	13	0%	1	\$ 1	<b>\$</b> 156
				Total	¢ 105 706

Total \$ 185,796 Five-year Total \$ 928,980

Option #2. Immediately establish charges and fees for services; Implement rate changes in all user categories to average comparative level; Establish procedures to reduce the amount of bad debt.

Immediate impact: POSITIVE SYSTEM FINANCIAL IMPROVEMENT

Category:	Current/Full (\$ p/month)	Increase (%)	Avg. accts	Revenue (\$ p/mo.)	Revenue (\$ p/mo.)
Residential	13/28	216%	1179	\$ 336	\$ 396,144
Commercial	13/36	237%	11	\$ 432	\$ 4,752
Industrial	13/36	237%	1	\$ 36	\$ 432
Church, School,					
Non-profits	N/A	N/A	Unk	\$ Unk	\$ Unknowr

Potential total user revenue: \$\\\
\begin{align\*}
401,328 \\
\end{align\*}

Potential 5-year user revenue: \$\\\
2,006,640

Option #3. Immediately establish charges and fees for services; Implement the average comparative rate change to commercial and industrial users; Incrementally phase rate increases over a five-year period for residential, churches, schools and non-profit users; Establish procedures to reduce the amount of bad debt.

Immediate impact: POSITIVE SYSTEM FINANCIAL IMPROVEMENT

Category:	Current (\$ p/mo.)	Increase (%)	Avg. accts	Revenue (\$ p/mo.)	Revenue (\$ p/mo.)
Residential					
2018	16	23%	1179	\$ 192	\$ 226,368
2019	19	18.75%	1179	\$ 228	\$ 268,812
2020	22	15.79%	1179	\$ 264	\$ 311,256
2021	25	13.63%	1179	\$ 300	\$ 353,700
2022	28	12%	1179	\$ 336	\$ 396,144
Commercial	13/36	237%	11	\$ 432	\$ 4,752
Industrial	13/36	237%	1	\$ 36	\$ 432

Church, School,							
Non-profits	N/A		N/A	Un	ık	\$ Unk	\$ Unknown
		2018	Potential	total use	er re	evenue:	\$ 231,552
		2019	Potential	total use	er re	evenue:	\$ 273,996
		2020	Potential	total use	er re	evenue:	\$ 316,440
		2021	Potential	total use	er re	evenue:	\$ 358,884
		2022	Potential	total use	er re	evenue:	\$ 401,298

Potential 5-year user revenue: \$1,582,170

Service fee:	Proposed		
Connections	Residential	\$ 250	
	School	\$ 500	
	Church	\$ 500	
	Non-profit	\$ 200	
	Commercial	\$ 500	
	Industrial	\$ 500	
	Out of Bound	\$ 500	
	Illegal Conne	ction	\$ 750
Late payment	\$ 5		
Returned Check	\$ 25		
Extensions	\$ 8 per foot		
Bad debt reduction	Target		
	2018 25%		
	2019 20%		
	2020 15%		
	2021 10%		

2022 6%

### SECTION VII: RECOMMENDATION

It is the recommendation of this report that the Town of Superior approve option 3, which is described as follows:

Immediately establish charges and fees for services; Implement the average comparative rate change to commercial and industrial users; Incrementally phase rate increases over a five-year period for residential, churches, schools and non-profit users; Establish procedures to reduce the amount of bad debt.

Immediate impact: POSITIVE SYSTEM FINANCIAL IMPROVEMENT

Category:	Current (\$ p/mo.)		Increase (%)	Avg. accts	Revenue (\$ p/mo.)	Revenue (\$ p/mo.)
Residential	<b>.</b>	,	,		,	,
2018	16		23%	1179	\$ 192	\$ 226,368
2019	19		18.75%	1179	\$ 228	\$ 268,812
2020	22		15.79%	1179	\$ 264	\$ 311,256
2021	25		13.63%	1179	\$ 300	\$ 353,700
2022	28		12%	1179	\$ 336	\$ 396,144
Commercial	36		237%	11	\$ 432	\$ 4,752
Industrial	36		237%	1	\$ 36	\$ 432
Church, School, Non-profits	N/A		N/A	Unk	\$ Unk	\$ Unknown
		2018	Potential tot	al user r	evenue:	\$ 231,552
		2019	Potential tot	al user r	evenue:	\$ 273,996
		2020	Potential tot	al user r	evenue:	\$ 316,440
		2021	Potential tot	al user r	evenue:	\$ 358,884
		2022	Potential tot	al user r	evenue:	\$ 401,298

Potential 5-year user revenue: \$1,582,170

The implementation of the full rate for commercial and industrial users will have impact, yet due to the small numbers of that category users, the impact will be minimal.

The residential incremental increases will have positive impact, yet are not over burdensome to most residential users. The incremental increases are reasonable and justified by the preceding data. Additionally, it is the recommendation of this report that the Town of Superior approve a service fee schedule, as follows:

Service fee: Connections	Proposed Residential \$ 250 School \$ 500 Church \$ 500 Non-profit \$ 200 Commercial \$ 500 Industrial \$ 500 Out of Boundary \$ 500 Illegal Connection \$ 750			
Late payment Returned Check Extensions Bad debt reduction	\$ 5 \$ 25 \$ 8 per foot Target 2018 25% 2019 20% 2020 15% 2021 10% 2022 6%			

Implementation of the above option will significantly increase the funding over the next five fiscal years. The **increase of \$653,190** will provide satisfactory offset to operational, capital and debt service needs.

Since the Town's wastewater facilities require significant improvements to relieve the Town from catastrophic failure. The Town may leverage system funds for grants/loans to finance these needed improvements.

The approval of the option recommended will demonstrate to potential financial partners that the Town is committed to a secure future of the Superior Wastewater system, which will enhance both further economic growth and the quality of life for the community.